

***If you are under the age of eighteen (18), you must leave this site immediately.***

*Welcome to SpankChain!*

Welcome! Thanks for visiting SpankChain.com, a cryptoeconomic powered adult entertainment ecosystem operated by and proprietary to SpankChain, LLC, a Nevada-registered limited liability company. By accessing SpankChain.com (“SpankChain,” or, simply, the “site”) and opening an account, you are agreeing to enter into this user agreement (the “User Agreement”) by and between you and SpankChain, LLC, and be legally bound by its terms and conditions, so *please read them carefully*. Please also note that there may be specific terms or conditions applicable to you as a user in a given jurisdiction, as detailed herein. If any term or condition of this User Agreement is unacceptable to you, please do not visit, access, or use SpankChain. Use of the words “we,” “us,” or “our” in this User Agreement refers to SpankChain, LLC and any or all of its affiliates, and use of the words “you” or “user” refers to you as a site visitor, user or member. A “member” includes anyone who has activated an account SpankChain – whether as a contributor or generator of site content, a viewer of such content, or both – and a “user” of SpankChain includes anyone who visits SpankChain (including “members”).

*Using Our Services*

Any accessing, browsing or use of SpankChain is subject to this User Agreement.

By accessing or browsing SpankChain or logging into your SpankChain account following any change to this User Agreement, you are agreeing to enter into any amended User Agreement, and be legally bound by its terms and conditions, including any of its changes. Among other things, this means that, if you access or

browse SpankChain or log into your SpankChain account and use the site after a revision to this User Agreement, your use of the SpankChain platform could be affected by the terms and conditions of this revised User Agreement. You should, therefore, read this User Agreement from time to time, and we have the right to require your affirmative assent and continuing acceptance of this User Agreement, from time to time, as a condition of accessing or logging into SpankChain. If you do not agree to be legally bound by this User Agreement and all of its terms and conditions (as amended from time to time), you should not access or browse SpankChain or log into your SpankChain account.

If you are a SpankChain member, you are only permitted to access your SpankChain account using your own login credentials (your username and password). You may close any of your accounts at any time. Closing an account will not affect any rights and obligations incurred prior to the date of account closure.

#### *Applicable Laws and Regulations*

Your conduct on SpankChain is subject to the laws, regulations, and rules of any applicable governmental or regulatory authority (the “Applicable Laws and Regulations”) including but not limited to the laws of the United States of America and your jurisdiction. You unequivocally acknowledge and agree that by accessing or browsing SpankChain or by opening an account or using SpankChain in any capacity, you acknowledge and agree to act in compliance with and be legally bound by this User Agreement as well as the Applicable Laws and Regulations.

#### *Adults Only Platform*

To access and/or use SpankChain, you must be at least eighteen (18) years of age *and* the age of majority in your current and home jurisdictions (“Age of Majority”). If we believe or are advised that a third party believes you have not reached the Age of Majority, we may immediately terminate any SpankChain account you may have and bar reinstatement. Minors are strictly prohibited from accessing SpankChain. We take the protection of minors very seriously and have no tolerance for the depiction of any minor in any way on the SpankChain platform – regardless whether such depiction may be of an actual person or a virtual simulation. To ensure community-wide respect for this policy, we may, in certain circumstances, request that you provide documentation sufficient to verify the age requirement for yourself, and or any applicable image or video. Please understand, however, that we assume no obligation to make such a request or permit you to provide supporting documentation. Any and all platform activity involving a minor, an image of a real or simulated minor, or any activity or image that we, in our sole discretion, suspect may involve a minor, will be subject to reporting by us to the United States National Center for Missing and Exploited Children (“NCMEC”) and any other law enforcement agency we feel appropriate. If you believe that a minor is using the site, or that someone has posted an image of a minor, we encourage you to report each and every such instance to us.

*Zero-Tolerance Policy for Child Pornography or Any Similar Activity*

All depictions of any persons on SpankChain are provided under an obligation of the content producing or generating member to upload images or stream videos or cam shows portraying persons over the Age of Majority as of the date of the production of the depiction. You agree not to use the SpankChain platform to request, offer, share, or in any way seek or distribute child pornography or even non-pornographic photographs, images and/or videos involving a minor. You

further agree not to share or post any image or video of any minor on SpankChain or request or indicate interest in any image or video of a minor.

In furtherance of this zero-tolerance policy, you agree to report any images which you have reason to believe depict minors on SpankChain by alerting us via e-mail to [hello@spankchain.com](mailto:hello@spankchain.com). Please include with your report any appropriate information, including the date and time of identification. All reports will be investigated and the appropriate action will be taken based upon our reasonable ability to verify the information provided. If you suspect other outside websites are participating in unlawful activities involving minors, please report them to [asacp.org](http://asacp.org).

### *Member Generated Content*

We do not claim any ownership rights in the text, files, images, photos, video, sounds, musical works, works of authorship, applications, or any other materials (collectively, “Content”) that you or another user may transmit, submit, display or publish (i.e., “post”) on SpankChain or through or in connection with any service on SpankChain (collectively, the “Services”). During the SpankChain beta testing phase from in or about April 2018 to in or about May 2018 (the “Beta Phase”), only SpankChain members who receive express authorization from SpankChain may post any image or stream or broadcast any video or cam show. We do not represent or endorse the accuracy or reliability of any advice, opinion, statement or other information displayed, uploaded or distributed through the Services or by any other person or entity. You acknowledge that any reliance upon any such opinion, advice, statement or information shall be at your sole risk.

### *Site Use Privileges*

Your use of the Services is subject to any limitations, conditions and restrictions established by us from time to time, in our sole discretion. We may alter, suspend or discontinue any aspect of SpankChain or our Services at any time. We may also impose limits on certain features and aspects of the Services or restrict your access to all or part of the Services without notice. You may only use SpankChain for legally permitted purposes that are expressly contemplated by this User Agreement. Without our express prior written authorization, you may not: (a) duplicate any Content contained on SpankChain that you do not hold the rights to; (b) create derivative works based on any Content produced, generated or uploaded by another user; (c) use SpankChain or any of the Content it contains – other than Content you own the rights to – for any commercial purpose, or for any public display, public performance, sale or rental or other form of distribution whether for a fee or otherwise; (d) remove any copyright or other proprietary notices from our site or any of the Content contained therein; (e) frame or utilize any framing techniques in connection with any Content; (f) use any meta-tags or any other “hidden text” using the SpankChain name or marks; (g) “deep-link” to any page on SpankChain (including the homepage); (h) circumvent any encryption or other security tools used anywhere on SpankChain (including the theft of usernames and passwords or using another person’s username and password in order to gain access to any restricted area of SpankChain); (i) use any data mining, robots or similar data gathering and extraction tools on any or all of SpankChain; (j) decompile, reverse engineer, modify or disassemble any of the software aspects of SpankChain or any Content except and only to the extent required by applicable law; (k) sell, rent, lease, license, sublicense, transfer, distribute, re-transmit, time-share, use as a service bureau or otherwise assign to any third party SpankChain Content or any of your SpankChain access privileges; or (m) bookmark any page of SpankChain beyond the log-in screen.

You agree to assume sole responsibility for posting any Content or engaging in any communication that violates any United States law or Applicable Laws and Regulations, even as to any claim arising after your service is terminated. In addition, you agree to cooperate with us in causing any unauthorized use of your account to cease immediately.

### *Code of Conduct*

You agree to use SpankChain's Services in accordance with this Code of Conduct:

1. SpankChain provides access to an online service comprising information and Content created and posted, uploaded, or streamed by SpankChain members.
2. You are solely responsible for any information that you post, display or transmit through SpankChain or its Services. You agree to keep all information contained on or provided through the site as private and confidential, and you agree not give such information to anyone without the permission of the person who provided it to you.
3. You are aware that SpankChain contains explicit adult-oriented materials, provided only by and to consenting users who are at least the Age of Majority.
4. Your access to the Services is for your own personal use only. You may not allow others to access SpankChain using your browser or member account, and, if you are a member, you may not transfer your account to any other person.

5. You will not use SpankChain or its Services to engage in any form of harassment or offensive behavior, including, but not limited to, the posting or sharing of any message, picture or recording which contains any material that may be libelous, slanderous, harassing, abusive or defamatory; or using racist, obscene, offensive or language which is not in accordance with your local laws and community standards.
6. You will not write or post any message on SpankChain or use the Services in any way that:
  - a. Violates, plagiarizes or infringes upon the rights of any third party, including, but not limited to, any copyright or trademark law, privacy or other personal or proprietary rights, or
  - b. Is fraudulent or otherwise constitutes unlawful conduct in connection with your use of the Services or violates any law.
7. You will not publish or forward any chain letters, advertisements, spam, or any similar commercial message through SpankChain or its Services.
8. With regard to communications among users:
  - a. Subject to subparagraph (b) below, you may exchange information with other SpankChain users, including contact information, but you may NOT use users' information to stream or upload webcam shows or access any other user's

cryptocurrency wallet or “SpankCard” through or outside of the SpankChain network.

- b. You are not allowed to ask for other users' account information, or to log on to SpankChain using any account that does not belong exclusively to you.
  - c. Users are allowed to freely interact with other users on the site. You may choose to block other users from communicating with you, and it is completely up to each user to choose who they talk to on the site. Users are free to ignore anyone and may block anyone from communicating with them.
9. Promising to give or giving a tip in exchange for performance of any illegal act or any act in violation of our Code of Conduct is strictly prohibited, and such conduct will give rise to an immediate and lifetime ban from use of SpankChain and its Services.
10. Users are prohibited from making any statements, written or verbal, or causing or encourage others to make any statements, written or verbal, which defame, disparage, or in any way criticize SpankChain or its Services.
11. Accessing or using SpankChain while intoxicated, whether from alcohol or drugs (prescription, legal or illegal), is not allowed.
12. Illegal or unsafe activities of any kind, including violence, torture, erotic asphyxiation, rape themes, or any actions associated with bringing harm to you or anyone else, in any way, are prohibited.

13. Incest (sexual relations involving family members) is not allowed.
14. Excessively degrading dialog or verbal abuse is not allowed.
15. This list is not exclusive, and we may, at any time, prohibit any activity that we determine, in our sole and absolute discretion, to be inappropriate. We reserve the right to terminate or suspend your access to all or part of the Services at any time, with or without notice, for engaging in any inappropriate activity.

### *Conditions of Site Use*

You acknowledge and agree that:

1. We cannot ensure the security or privacy of information you provide through the Internet or otherwise. You release us from any and all liability in connection with the breach of the security of such information and/or messages and with respect to the use of such information by other parties.
2. We are not responsible for, and cannot control, the use of any information, by anyone, that you provide to another member or party through SpankChain or its Services. Please use caution in deciding what personal information you may share.
3. We cannot assume any responsibility for the content of any message or written text posted by any member. You release us from any and all liability in connection with such material.

4. Review – if any – of uploaded or streamed Content that may be performed by SpankChain before or after making such Content available to the public is cursory and only intended to identify immediately or patently obvious violations of this User Agreement. Accordingly, and despite any such gatekeeping, the member uploading or streaming any Content shall be deemed the party at whose direction that Content is available to others through use of SpankChain and its Services.
5. As permitted by law, you agree not bring any legal action against SpankChain or any of its employees, officers, agents or affiliates for any damages of any kind, under any theory, as a consequence of using the site's Services.
6. You agree not use SpankChain or its Services for any unlawful purpose.

### *Security*

You are responsible for any usage or activity on SpankChain through your browsing session or login and password entry, including but not limited to use of the same by any third party. Member accounts are private and personal and may not be used for site access by anyone other than the member account holder under any circumstances.

### *Your Representations and Warranties*

By accessing or browsing SpankChain or using the Services in any way, you thereby affirmatively acknowledge, represent, and warrant the truth and accuracy of each of the statements below:

1. You are not prohibited by law from using SpankChain or its Services and you have the legal right, authority and capacity to enter into this User Agreement and to abide by all of its terms and conditions, as may be amended from time to time.
2. You will not provide viewing access to the Services to anyone who is below the Age of Majority, or who does not willingly wish to view the content on the site.
3. You are familiar with the laws in your jurisdiction that may affect your legal right to access erotica or adult-oriented material, you have the legal right to access such material, and the site has the legal right to transmit such material to you in your location.
4. You understand that by using SpankChain and its Services you will be exposed to visual images, verbal descriptions, audio/sounds and other features and/or products of a sexually-oriented, openly erotic nature which may include graphic visual depictions and descriptions of nudity and sexual activity, and you are voluntarily choosing to proceed with your use of the SpankChain platform and Services because you want to view, read, hear or order such content, materials or products, and because you would like such content, materials or products, available on SpankChain or through our Services, for your own personal enjoyment, information and/or education.
5. You are familiar with the standards in your community regarding acceptance of sexually oriented materials, and the materials you expect to encounter through use of SpankChain and its Services are within your community standards.

6. Your choice to use the site and its Services is a manifestation of your interest in sexual matters, which you believe is healthy and normal and which, in your experience, is generally shared by the average adult in your community.
7. In your judgment, the average adult in your community: (a) accepts the consumption of adult-oriented materials by willing and consenting adults in circumstances such as those under which the Services are provided (i.e., offering reasonable insulation from such materials for minors and unwilling adults); and (b) would not find such materials to appeal to an overly prurient interest or to be patently offensive.
8. It is your desire to share or to invite others to share your own private and personal behaviors and to comment, rate, criticize, organize and recommend based on what you are exposed to by your use of the site and its Services.
9. You have not notified any governmental agency, including the U.S. Postal Service, that you do not wish to receive sexually oriented material.

*Limitations on Content Posted to SpankChain*

You agree not use SpankChain or its Services to solicit any information for unlawful purposes or unlawful activities. You further agree not to use SpankChain or its Services for unauthorized commercial purposes, including, but not limited to, marketing, advertising of goods or services (other than any Content), or any investment opportunities, contests, or similar activities. Additionally, we reserve

the right, in our sole discretion, to immediately suspend your account, seek injunctive relief, seek civil redress and/or report any conduct that violates the terms and conditions of this User Agreement to any law enforcement agency that may have jurisdiction over the matter.

SpankChain asserts immunity with respect to all Content provided by users or other third parties, as may be provided for by law, including, but not limited to, the Communications Decency Act. If any actions or proceedings are brought against SpankChain as a result of any Content you have uploaded or shared, or as a result of you engaging in any prohibited activities, you agree to indemnify and hold us harmless with respect to all costs and expenses, including, but not limited to, attorneys' fees.

### *Registration*

You may become a member by completing an online registration form, which must be accepted by us prior to account activation. In connection with completing the online registration form, you agree to:

1. Provide true, accurate, current and complete information about yourself as prompted by the registration form ("Registration Data");  
and
2. Maintain and promptly update the Registration Data to keep it true, accurate, current and complete at all times while you remain a SpankChain member.

You further agree to promptly inform us of any change to the Registration Data, including, but not limited to, any change to your email address. If you provide any

information that is untrue, inaccurate, not current or incomplete, or we or any of our authorized agents have reasonable grounds to suspect that such information is untrue, inaccurate, not current or incomplete, we reserve the right to suspend or terminate your account and refuse your current or future use of the site and its Services.

### *Member Account and Password*

As part of the SpankChain account registration process, you will be permitted to select a unique username and password, which you must use to gain member access to the Services. You certify that, when asked to choose a username, you will not choose a name that falsely represents you as somebody else, or a name that may otherwise be in violation of the rights of a third party. We reserve the right to disallow the use of usernames that we, in our sole discretion, deem inappropriate. We reserve the right to cancel, at any time, the membership of any user who uses their selected username in violation of this User Agreement or in any other way we deem inappropriate in our sole discretion. Your membership, username and password are non-transferable and non-assignable. You are solely responsible for maintaining the confidentiality of your username and password and are fully responsible for all activities that occur under your username and password. We will not release your password for security reasons. As a member, you agree to: (a) immediately notify SpankChain of any unauthorized use of your username or password or any other breach of security, and (b) ensure that you exit from your account at the end of each session. You agree that you are solely liable and responsible for any unauthorized use of the Services using your account until you notify us by email regarding any such unauthorized use or access. Unauthorized access to the Services is prohibited and a breach of this User Agreement. You agree to indemnify SpankChain with respect to any activity conducted through your account.

### *Account Cancellation By Member*

Members may cancel their accounts at any time by emailing [hello@spankchain.com](mailto:hello@spankchain.com). Upon our processing of your request to cancel your membership, you will no longer have access to the non-public areas of the Services.

### *Account Termination By SpankChain*

Without limiting other remedies, we may issue a warning, temporarily suspend, indefinitely suspend, or terminate member access and use of SpankChain and refuse to provide services to you at any time, with or without advance notice, if: (a) we believe that you have breached any of these terms and conditions in this User Agreement; (b) we are unable to verify or authenticate any information you provide to us; (c) we believe that your actions may cause legal liability for you, other members or us; (d) we believe you are using SpankChain or the Spank Wallet for an improper or illegal purpose or in violation of this User Agreement; or (e) SpankChain decides to cease operations or to otherwise discontinue any of the Services or aspects thereof. You agree that neither SpankChain, nor any third party acting on our behalf, shall be liable to you for any termination of membership or access to the Services. You agree that if your account is terminated by us, you will not attempt to re-register on the site without prior written consent from us.

### *Account Suspension*

You acknowledge and agree that we have the right to immediately suspend your account and suspend your access to SpankChain, until a determination has been made, if we suspect, in our sole discretion, any activity that may be illegal or in violation of:

- Any provision of this User Agreement;
- Any Applicable Laws or Regulations; or

Our Code of Conduct, as set forth above.

#### *After Account Termination or Cancellation*

If you are a member, you accept that when you cancel your membership with SpankChain you will be automatically locked out of the site and its Services. You will be unable to access your account. You also agree and accept that upon cancellation your account, we have no obligation to maintain or store any membership or accounted related information and that such information may be irretrievable.

#### *SpankChain Cryptocurrency Wallet Software*

To use the SpankChain cryptocurrency wallet or “SpankCard” software (the “Spank Wallet”), you must first register for a SpankChain account and become a member. Tipping SpankChain members for any Content, as further described below, is permitted only through use of the Spank Wallet. Terms of use for the Spank Wallet are set forth in the agreement [here](#). The Spank Wallet is designed to ensure that all tips and payments are chargeable when made and *cannot* be reversed. Accordingly, you acknowledge and agree that any tip you make shall be considered final at the time of authorization. Please note, however, that settlement may require additional time to be reflected in the Ethereum blockchain, on which SpankChain runs.

#### *Tipping*

SpankChain may permit tipping of age-verified members for Content provided through the Services. You acknowledge and agree that:

1. Tipping is done at members' own option and risk. Tipping is not required for use of SpankChain or its Services.
2. Tipping may only be done using cryptocurrency, currently limited in the Beta Phase to Ether, the cryptocurrency that powers the Ethereum blockchain. Please note that, in the future, tipping may include additional cryptocurrencies such as SpankCoin or BootyCoin, however, those currencies are not currently supported. Members may *not* solicit, offer, send or receive tips through any means other than the Spank Wallet.
3. Tips are a voluntary gratuity and may not be given in connection with anything other than Content generated and/or uploaded to SpankChain, in accordance with this User Agreement. Promising to give a tip in exchange for performance of any illegal act is strictly prohibited, and such conduct will give rise to an immediate and lifetime ban from use of SpankChain and its Services.
4. Giving or receiving tips in exchange for actual or promised conduct in violation of this User Agreement is prohibited.

### *Paid Content*

SpankChain may, but is not obligated to, permit members to view Content that can only be accessed after payment of a specified amount of cryptocurrency ("Paid Content"). We have the absolute right to remove any Paid Content, in whole or in part, in our sole discretion, at any time. You hereby acknowledge and agree that

SpankChain has no responsibility for viewing or screening any Paid Content, and you forever release us, our affiliates, successors, assigns, officers, employees, agents, directors, shareholders and attorneys from any and all claims and liabilities associated with, arising from, or in any way relating to Paid Content to the full extent of the law.

### *Limitations on Liability*

We are not responsible for any incidental, consequential, special, punitive, exemplary, direct or indirect damages of any kind whatsoever, which may arise out of or relate to your use of SpankChain or its Services, including but not limited to lost revenues, profits, business or data, or damages resulting from any viruses, worms, “Trojan horses” or other destructive software or materials, or communications by you or other users, or any interruption or suspension of the Services, regardless of the cause. You may stop using the Services at any time.

### *Privacy and Use of Information*

Your personal information will not be disclosed to any third party, except as set forth in our [Privacy Policy](#).

### *No Warranties*

The Services are distributed on an “as is” and “as available” basis. We do not warrant that the Services will be uninterrupted or error-free. There may be delays, omissions, and interruptions in the availability of the Services. WHERE PERMITTED BY LAW, YOU ACKNOWLEDGE THAT THE SERVICES ARE PROVIDED WITHOUT ANY WARRANTIES OF ANY KIND WHATSOEVER, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR

FITNESS FOR A PARTICULAR PURPOSE. SPANKCHAIN MAKES NO WARRANTY AS TO THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF ITS SERVICES OR AS TO THE ACCURACY OR RELIABILITY OF ANY INFORMATION OBTAINED THROUGH ITS SERVICES OR THAT ANY DEFECTS IN THE SERVICES WILL BE CORRECTED. YOU UNDERSTAND AND AGREE THAT ANY USE YOU MAKE OF ANY CONTENT, AND/OR DATA OR ANY OTHER MATERIAL OBTAINED THROUGH THE USE OF THE SERVICES IS AT YOUR OWN DISCRETION AND RISK, AND THAT YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR LOSS OF DATA THAT RESULTS FROM SUCH MATERIAL.

*Nature of Relationship / Disclaimer of Agency*

Nothing in this User Agreement is intended by you or SpankChain to constitute an employment relationship or a joint venture between you and us. You acknowledge that you are in no way an employee or agent of SpankChain and, accordingly, you have no authority to act on our behalf or to bind us to any obligation or agreement.

*Disclosure and Other Communication*

We reserve the right to disclose anonymous information about usage of the Services and any voluntarily provided demographics in ways that do not reveal your personal identity. For a more detailed description of what information we may disclose, please review our [Privacy Policy](#), which is incorporated in its entirety into and part of this User Agreement by this reference. If you are a member, we reserve the right to send you email for the purpose of informing you of changes or additions to the Services, or of any related products and services offered by the site or its affiliated entities.

### *Indemnification*

You agree to defend, indemnify, and hold SpankChain and its affiliates, successors, assigns, officers, employees, agents, directors, shareholders and attorneys harmless from and against any and all claims and liabilities, including reasonable attorneys' and experts' fees, related to or arising from: (i) any breach by you of this User Agreement; (ii) your use (or misuse) of SpankChain or its Services; (iii) all conduct and activities occurring using your account; (iv) any defamatory, libelous or illegal material(s) associated with your account; (v) any costs incurred on your behalf as a result of your failure to comply with Applicable Laws and Regulations and all local, state or federal laws of the United States; and/or (vi) any violation of this Agreement. We reserve the right, at our expense, to participate in the defense of any matter otherwise subject to indemnification from you, but shall have no obligation to do so, and we are permitted by this User Agreement to later seek indemnification from you. You shall not settle any such claim or liability without the prior written consent of SpankChain. You understand that we may take any and all measures to protect ourselves from any legal or civil litigation including but not limited to canceling your account, in our sole discretion. You also understand that we may charge on an hourly basis for any and all time spent responding to any third-party complaints, disputes, or intellectual property infringement claims.

### *Legal Process*

You acknowledge and agree that we, as well as our affiliates, service providers, their respective officers, directors, agents, joint venturers, employees, independent contractors and representatives (collectively, the "SpankChain Service Providers"), may comply with any restraining order, subpoena, warrant or other legal process, which any of us reasonably and in good faith believe to be valid. If

you are a member, we and SpankChain Service Providers may, but are not required to, notify you of such process by electronic communication. We and SpankChain Service Providers may charge you for associated costs, in addition to any legal process fees. You agree to indemnify, defend, and hold all of us harmless from all actions, claims, liabilities, losses, costs, attorney's fees, or damages associated with our compliance with any process that any of us reasonably believes in good faith to be valid. You further agree that we and any SpankChain Service Provider may honor any legal process, regardless of the method or location of service.

### *Communication*

You understand and agree that all communication between you and SpankChain will be via email.

If you are a member, we will use the email address on record for your account as our primary means of communicating with you. *To ensure that you receive all of our communications, you agree to keep your email address up-to-date and immediately notify us if there are any changes.* Delivery of any communication to the email address on record is considered valid. If any email communication is returned as undeliverable, we retain the right to block your access to SpankChain until you provide and confirm a new and valid email address.

### *Complaints*

To report a complaint regarding the Services or another user, please send an email detailing your complaint to [hello@spankchain.com](mailto:hello@spankchain.com) In appropriate circumstances, we will take immediate action in order to help resolve the issue.